



# Magnifico Chafing Dish Warranty

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## Warranty Coverage:

Bon Chef stands behind the quality of our Magnifico Chafing Dishes with a comprehensive warranty. We guarantee all welds, legs, and frames against breakage for the entire lifespan of the product. Additionally, the hinge mechanism is covered for a period of one year against wear and tear. The rubber gasket around the exterior of the glass lid has a warranty of one year.

## Limitations:

Please note that this warranty specifically applies to the welds, legs, frames, and hinge mechanism only. It does not extend to any other components or the finish of the Chafing Dish such as PVD or Powercoat Finishes (Nero, Bianco, and other associated colors).

## Conditions for Warranty Validity:

To ensure the warranty's applicability, the Owner must adhere to the Proper Use and Care Instructions provided below. Failure to follow these instructions may void the warranty.

## Exclusions:

This warranty does not cover damage resulting from misuse, accidents, or alterations to the product. It is essential to handle and use the products with care to maintain warranty coverage.

## Proper Use and Care Instructions:

- When using the chafing dish., make sure there is between ½" to 1" (1CM to 2.5CM) of water in the water pan. Never run the Chafer dry without water as damage could occur to the induction baseplate on the bottom of the chafer.
- Cleaning: After each use, clean the chafing dish with warm, soapy water. Use a soft cloth or sponge to avoid scratching the stainless-steel surface.
- Drying: Thoroughly dry the chafing dish after cleaning to prevent water spots or stains from forming.
- Avoid Abrasives: Do not use abrasive cleaners, steel wool, or harsh chemicals on the chafing dish, as they can damage the stainless-steel finish, glass lid, and/or the rubber gasket on the lid.
- Always use heat-resistant gloves when handling the chafing dish directly after use
- Storage: Store the chafing dish in a clean, dry area when not in use. Do not store heavy objects on top of the glass lid.
- Avoid Impact: Do not drop or impact the chafing dish, as this may cause damage to the welds, legs, Glass, or frame.
- Maintenance: Regularly inspect the chafing dish for any signs of wear or damage. Promptly address any issues to ensure continued performance and longevity.

Bon Chef is committed to providing exceptional quality and durability in every product we offer. With proper care and usage, our Magnifico Chafing Dishes products will continue to deliver outstanding performance for years to come.